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Supporting recovery and business transformation of lighting & furniture SMEs  
for the Europe Industry of Tomorrow

SILEO

# 2<sup>nd</sup> OPEN CALL FOR ADVANCED TECHNOLOGY UPTAKE PROJECTS

## *Guide for Applicants*

Please note that this applicant guide may be used for information purposes only.

Proposals will have to be submitted using the online application form provided at:

[https://clustersubmissionplatform.eu/eurocluster\\_post/sileo-2nd-open-call-for-advanced-technology-uptake-projects](https://clustersubmissionplatform.eu/eurocluster_post/sileo-2nd-open-call-for-advanced-technology-uptake-projects)



## SILEO 2° Open Call for Advanced Technology Uptake Projects – Guide for Applicants

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### About the SILEO project

<b>SILEO - Supporting recovery and business transformation of lighting &amp; furniture SMEs for the Europe Industry of Tomorrow</b>	
<b>Project Reference</b>	Grant Agreement n° 101074564
<b>Call Identifier</b>	SMP-COSME-2021-CLUSTER
<b>Project duration</b>	36 months (01.09.2022 – 31.08.2025)
<b>Project budget</b>	1.438.835 EUR of which 1.050.000 EUR will directly benefit lighting and furniture SMEs in the form of financial support to third parties (lump sums/prizes)
<b>ECCP profile</b>	<a href="https://clustercollaboration.eu/eu-cluster-partnerships/euroclusters/sileo">https://clustercollaboration.eu/eu-cluster-partnerships/euroclusters/sileo</a>

SILEO Eurocluster project is co-financed by the Single Market Programme (SMP/COSME Pillar) of the European Union. SILEO gathers seven key lighting and furniture clusters:

1. ELCA European Lighting Cluster Alliance (Italy)
2. Cluster Lumière (France)
3. CICAT Lighting Cluster (Spain)
4. Rete di Imprese Luce in Veneto (Italy)
1. Business Upper Austria - OÖ. Wirtschaftsagentur GmbH - Building Innovation Cluster (Austria)
5. TFC Transylvanian Furniture Cluster (Romania)
6. Cluster Legno, Arredo e Sistema Casa FVG (Italy)



COVID-19 has shown that resilience matters and laid bare the ‘resilience divide’ between small and large firms. SILEO Consortium will support the European Small and Medium-sized Enterprises - SMEs of the lighting-furniture sector to recover fully from the crisis, become more resilient and better prepared for the digital and circular transition needs and challenges. **SILEO Eurocluster project will help the European lighting & furniture SMEs to be proactive actors in this transition.**

SILEO Consortium aspires to capture all the digitalisation potential for the furniture and lighting SMEs with a concerted effort channelled through an open and inclusive ecosystem for innovation and technology business upgrading with accompanying business support measures including expert consultancy, business resilience building guidance, reinforced by direct financial support schemes and talent placement service to help companies attract talents. The project proposes a **direct financial funding scheme through financial support to third parties** (cascade funding), joint talent placement services and internationalization actions to accelerate the recovery of lighting and furniture SMEs, support them in becoming more resilient to future shocks, better prepared for disruptions in supply and value chains, greener in business operations and stronger connected to technology ecosystems through strategic partnering.

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### Outlook of SILEO Open Calls for funding support

The SILEO Consortium envisaged **5 typologies of Financial Support to Third Parties - FSTP** to be activated through open calls for cascade funding, during the project course. The SILEO budget for the FSTP (financial support) open calls is 1.050.000 EUR.

#### SILEO Hack Day Travel Vouchers

*(financial support through lump sum)*



HACK-DAY  
TRAVEL  
500 € / SME

To help the maturation of ideas and investment projects, SILEO Consortium will support lighting and furniture SMEs' participation in the project hackathon events (two 1-day international Hackathons "SILEO Tech Challenge - Hack Days to Drive Innovation in Lighting & Furniture" in Romania and Italy) and help them take an active part in the match-making with technology providers with the SILEO Hack Day Travel Support.

→ Open Call for Hack Day in Romania, Cluj-Napoca opened from 20.02.2024 to 26.04.2024 (call closed).

→ Open Call for Hack Day in Italy, Padua opened from 29.04.2024 to 28.06.2024 (call closed).

#### SILEO Business Digital Transformation Projects

*(financial support through lump sum)*



BUSINESS  
TRANSFORMATION  
5.000 € / SME

Financial support to lighting and furniture SMEs to facilitate the collaboration with digital technology providers/facilitators to implement business digital transformation projects that address the main challenges of the green and digital transition.

→ 1° Open Call opened from 17.04.2023 to 20.06.2023 (call closed)

→ 2° Open Call opened from 22.01.2024 to 25.03.2024 (call closed).

#### SILEO Advanced Technology Uptake Projects

*(financial support through lump sum)*



ADVANCED  
TECHNOLOGY  
UPTAKE  
10.500 € / SME

Financial support to support lighting and furniture SMEs in implementing/developing/integrating the new advanced technologies into their business operations to support company resilience and digital and green transformation.

→ 1° Open Call opened from 12.02.2024 to 12.04.2024 (call closed).

→ 2° Open Call is open on 26.08.2024 and will close on 25.10.2024.

#### SILEO Talent Placement Projects

*(financial support through lump sum)*




TALENT  
PLACEMENT  
4.000 € / SME

Financial support to help SMEs attract talents (in particular young graduates) to reinforce company digitalisation and circular economy transitions and to facilitate the job placement of new graduates in the world of work.

→ Open Call opened from 27.11.2023 to 06.02.2024 (call closed).



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 <p><b>STORYTELLING VIDEO CONTEST</b></p> <p>Cash prizes</p>	<p align="center"><b>SILEO Best Company Story-telling Video Contest</b></p> <p align="center"><i>Cash prizes</i></p> <p>To support companies' visibility and international appeal, lighting and furniture SMEs will be invited to take part in the SILEO International Contest for the "Best SME Storytelling" video, showcasing their green and/or digital transition success stories.</p> <p>→ <i>Open Call is planned to be published in September 2024</i></p>
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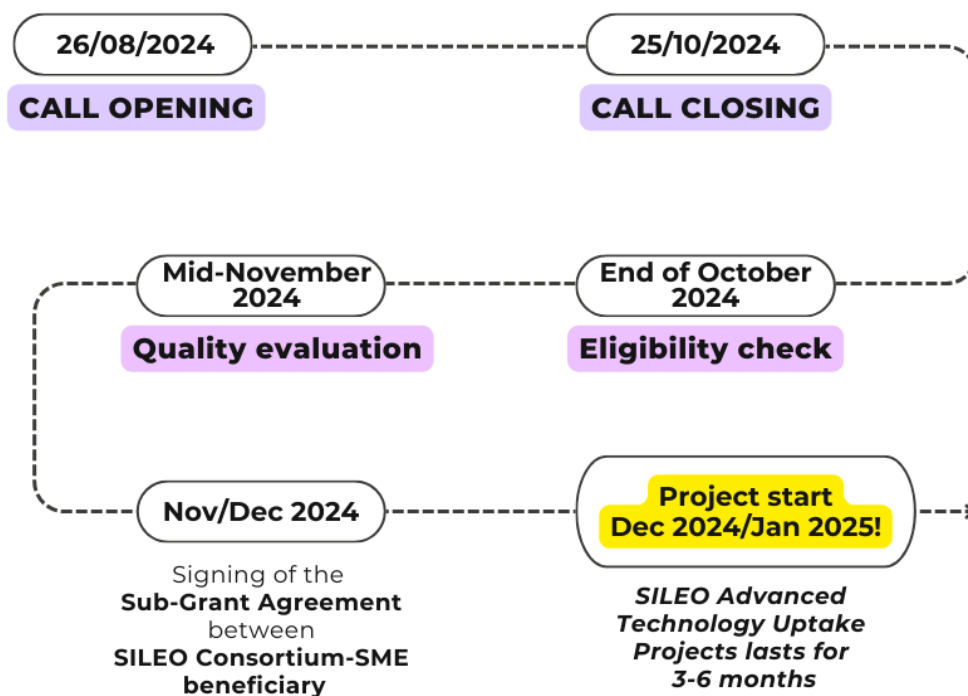
The maximum amount to be granted per SME by the SILEO project shall not exceed € 60.000,00 in total even in the case of multiple granted financial support scheme types (lump sums) to the SME during the lifetime of SILEO (Hack Day Travel Vouchers, Business Digital Transformation Projects, Advanced Technology Uptake Projects, Talent Placement Projects). This applies for all 4 calls (with 2 cut-off dates) in case an SME would also apply to the subsequent calls.

An SME supported under one of the SILEO Open Calls can apply to other Calls for funding support.

This Guide for Applicants summarizes the main rules and criteria for the 2° Call for Advanced Technology Uptake Projects.

### 2° Open Call timeline

The SILEO 2° Open Call for Advanced Technology Uptake Projects will be open from **Monday 26 August 2024 at 10:00 CEST** (Brussels Time) with a deadline on **Friday 25 October 2024 at 17:00 CEST** (Brussels Time)





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<b>SILEO ADVANCED TECHNOLOGY UPTAKE PROJECTS</b>	
<b>Maximum amount per project</b>	10.500 EUR lump sum for a project/SME
<b>Estimated no. of projects to be funded</b>	25 projects (=25 SMEs)
<b>Participants</b>	A single SME from the lighting/furniture industry
<b>Advanced Tech Uptake Project duration</b>	Min. 3 months – max. 6 months.
<b>Signing of the SILEO Sub-Grant Agreement</b>	The SILEO SGA between the SME beneficiary and the SILEO Consortium will be signed in December 2024/January 2025.
<b>Expected starting date of the project</b>	The projects should start in December 2024. <i>Please note that <u>projects with a duration of 6 months must start by 10 January 2025</u>, at the latest.</i> The other projects must start by 31 January 2025 at the latest. <i><u>In any case, all projects awarded under this Open Call must be completed by 30 June 2025.</u></i>
<b>Envisaged budget for the 2<sup>nd</sup> Open Call</b>	262.500 EUR <i>Note: The total budget for this Open Call might be increased by a maximum of 25%.</i>
<b>SILEO Submission Platform</b>	<a href="https://clustersubmissionplatform.eu/eurocluster_post/sileo-2nd-open-call-for-advanced-technology-uptake-projects">https://clustersubmissionplatform.eu/eurocluster_post/sileo-2nd-open-call-for-advanced-technology-uptake-projects</a>



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### 1. Objective of the Advanced Technology Uptake Projects

The **Advanced Technology Uptake Project** is the successful implementation, development and/or integration of the new advanced technology(ies) and/or digital solution(s) into the SME business operations to support company resilience and digital and green transformation, executed with the support of the validated technology provider(s).

The main goal of this 2<sup>nd</sup> Open Call is to leverage the latest innovations, advanced technologies, ideas, and insights to support lighting and furniture SMEs in developing strategic products and services, improving their existing processes and methodologies, and uncovering new growth opportunities, from a digital and circular perspective. However, before diving in headfirst, SMEs must test the technology on a small scale to determine its level of success and growth potential. This SILEO Call offers this chance through financial support (lump sum) for prototyping and/or pilot applications.

→ The 2<sup>nd</sup> Open Call for Advanced Technology Uptake Projects is a unique opportunity for lighting and furniture SMEs to effectively uptake the selected advanced technologies (or digital/circular solutions) into their business through the following activities:

#### A) Prototyping of new products or services

Support lighting and furniture SMEs in the prototyping of new product(s) or service(s) using advanced technology(ies) or digital solution(s) considered strategic for business development. The technology provider(s) shall support the SME to bridge the gap between the concept and reality, as prototyping is a vital step in transforming the idea into a functional product or service design.

The following aspects must be respected:

- ✓ The prototyping process must be executed using advanced technology(ies) and/or digital innovations (i.e. 3D printing-enabled rapid prototyping, the Internet of Things, generative design, augmented and virtual reality platforms, interactive prototyping, other) AND/OR must be focused on development/design of a new product/service prototype with embedded advanced technologies or digital solutions not present in the company current product portfolio.
- ✓ The prototyping processes shall include the development of the proof of concept to test the idea and then creating a model of the product/service to test functionality and desirability.
- ✓ The background qualitative and quantitative research should have already been executed, to have an idea of consumer desirability, manufacturability, marketability, competition, pricing sweet spots, margin opportunities, etc.
- ✓ The prototyping project can start both from the development of initial specifications and drawings or detailed designs if the preliminary activities have already been executed.
- ✓ It shall include specific evaluation phases to gather feedback and assess the prototype product or service functionality, appearance and other features and the subsequent improvement phase.
- ✓ The prototyping project shall end with the final phase of the prototype product or service. It shall include the specifications for its pilot testing, application or demonstration, i.e. for setting a pilot production line or pilot service activities (test bed).



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### B) Pilot application

Pilot application project shall be aimed at testing whether the new prototyped product/service AND/OR selected advanced technology/digital solution for business operations is working as it was designed and can meet a given set of business requirements in terms of advanced technology uptake. Pilot application project shall identify whether the prototype or technology to be integrated is a viable option for the SME path forward towards more digital and green business growth.

Pilot application project can consider the following activities:

- ✓ Testing, validation and demonstration of the new prototyped product(s) or service(s), developed with the use of advanced technologies or digital solutions, in an industry-relevant (operational) environment, including test beds and small pilot production lines;

and/or

- ✓ Integration, testing and validation of the selected advanced technology(ies) and/or digital solution(s) application within a specific production, manufacturing, commercial, or operations management process/phases in order to significantly renew, upgrade and /or make them more sustainable and circular.

### C) Prototyping + Pilot application

This type of project combines prototyping and pilot application phases (A + B, as described above) in one project. All the specifications and requirements described in the above-listed project typologies (A and B) must be observed.

*Please note* that if an SME applicant chooses this type of combined project, the maximum project duration of 6 months must be respected.



**An SME can apply only to one of the 3 technology uptake services** (A, B or C) described above and offered by the SILEO Open Call for Advanced Technology Uptake Projects.



**The selected advanced technology and/or digital solution** for one of the 3 technology uptake services (A, B or C) **must be known and have a TRL (Technology Readiness Level<sup>1</sup>) of at least 4 (the technology should be developed and at least validated in the laboratory).**

The non-exhaustive list of advanced technologies and digital solutions considered as strategic for the lighting and furniture sector is available in this guideline in Section 1.1.







<sup>1</sup> TRL 4: technology validated in lab; TRL 5: technology validated in relevant environment (industrially relevant environment in the case of key enabling technologies); TRL 6: technology demonstrated in relevant environment (industrially relevant environment in the case of key enabling technologies); TRL 7: system prototype demonstration in operational environment; TRL 8: system complete and qualified; TRL 9: actual system proven in operational environment (competitive manufacturing in the case of key enabling technologies; or in space). [https://ec.europa.eu/research/participants/data/ref/h2020/wp/2014\\_2015/annexes/h2020-wp1415-annex-g-trl\\_en.pdf](https://ec.europa.eu/research/participants/data/ref/h2020/wp/2014_2015/annexes/h2020-wp1415-annex-g-trl_en.pdf)






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### 1.1 Advanced technologies and digital solutions

As the ambition of the Advanced Technology Uptake Projects is to enable SMEs to explore the potential of digitalisation processes and/or uptake of advanced technologies implementation to support their green and digital transition, SILEO Partners carried out preliminary but methodical research on the most requested and relevant advanced technologies. The following advanced technologies (*not an exhaustive list*) have been individuated as of paramount importance for lighting and furniture SMEs:

	<p><b>Additive Manufacturing (AM) - 3D printing</b></p> <p>The technology will improve resource efficiency in both production and use phases as manufacturing processes and products can be redesigned for AM, as well as extend product life achieved through technical approaches such as repair, remanufacture and refurbishment, more sustainable socio-economic patterns like stronger person-product affinities, closer relations producers - consumers.</p>
	<p><b>Augmented and Virtual Reality (VR)</b></p> <p>Support implementation of smart products, enhance focus on delivering customer experience and hyper customization for designers and end-users. Customization through VR allows lower product errors, and diminishes waste, impacting positively the shift towards a low-carbon-based economy.</p>
	<p><b>Big Data &amp; Analytics</b></p> <p>Data-based analysis tools are used to visualize bottlenecks and risks in real-time and present them in a comprehensible way.</p>
	<p><b>Cybersecurity</b></p> <p>Most of the new building facilities are equipped with grid-connected products including lighting, electricity, heating etc. The lighting fixtures are used for the Internet of Things (IoT) sensors. Unfortunately, this makes them attractive for cyber-attacks. Thus, cyber security technologies should be included in smart lighting products.</p>
	<p><b>Industrial IoT (IIoT) &amp; sensors</b></p> <p>IIoT increase safety and efficiency at production sites, reduce human errors, improve logistic and distribution and thus increases the resilience of companies to crisis related to suppliers. The integration of sensors or the development of printable codes to the wood logs for raw material tracking and data acquisition. Available functionalities allow for very precise management of light sources so that the lighting is perfectly suited to the function of the ambient, and the energy consumption is maximally rationalised.</p>
	<p><b>Robotics</b></p> <p>Efficiently implemented robotics, such as material handling, Metal Inert Gas (MIG) welding, spot and arc welding, etc., will enable SMEs to improve the safety standards, the quality of their products and their resource usage.</p>
	<p><b>Artificial Intelligence (AI)</b></p> <p>Useful for product proposals via apps and for product development. AI has the potential to impact the whole product design, increasing customisation. Lower errors and higher creativity in production.</p>
	<p><b>Digitalisation of marketing and online trading</b></p> <p>Digitalisation in marketing refers to the gradual movement of marketing onto digital platforms, such as the Internet, using video, audio and other digital channels to reach their target audience. Digitalization of marketing involves the transformation of traditional marketing strategies (commerce, customer management, sales e-commerce, B2B commerce) and activities into</p>

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	digital formats. It encompasses all the efforts made by businesses to leverage digital channels, tools, and platforms to promote their products or services to a wider audience.
	<p><b>Image scripting technologies</b></p> <p>This technology can be used to produce photorealistic images of each furniture or lighting product, enabling it to be showcased online in detail. Thus, consumers can view these products online, zoom in and out without any loss of quality or clarity, or rotate images at any angle. Besides that, portions of the image can even be dissolved in order to reveal hidden components and features.</p>
	<p><b>Web-based Augmented Reality (WebAR)</b></p> <p>This technology can help businesses get products to market in time and effectively communicate the worth and utility of a complicated and expensive product in B2B. It is also a sales tool that allows a customer to easily visualize how a product will fit within their own home. This is achieved with digital models of products that can be placed within real environments using AR technology.</p>
	<p><b>Machine learning</b></p> <p>Using artificial intelligence allows one to create a personalized buying experience for every individual customer.</p>
<p><i>Other technologies and digital solutions that can be relevant for the lighting and furniture business operations support the green and digital transition of SMEs.</i></p>	

### 1.2 Technology providers – SILEO Pool of Technology Uptake Facilitators

To implement the advanced technology uptake project, an SME applicant must select a technology provider (one or more) from the official list of experts, the **SILEO Pool of Technology Uptake Facilitators**.

The Pool of Technology Uptake Facilitators is a list, published on the SILEO submission platform that includes all the organisations who have expressed their interest and willingness to support SMEs in their digital & green transition pathway and answered the specific **3° Call for Expression of Interest launched by SILEO Consortium partners, and open until 11.10.2024 at 16:00 CEST** (<https://elcacluster.eu/our-projects/sileo/#ExpressionOfInterest>).

During the application process, the SME Applicant can:

- **SELECT** an organisation included in the existing list of validated experts;
- OR**
- **PROPOSE its own technology provider(s)** by submitting the *application form for the technology providers* available in the Call for Expression of Interest.



Please remember that the *Eol form* of a new provider must be submitted by email to one of the SILEO contact points at the latest two weeks before the Call closure (11.10.2024 at 16:00 CEST). In the case the technology provider does not submit the Eol form by the above date and, therefore, is not included in the SILEO Pool, the applicant SME will still have the opportunity to select another technology provider from the official list published by the SILEO project.

The SME applicant and the selected technology provider(s) must be two independent legal entities to avoid any conflict of interest.



For further information on the SILEO Call for Expression of Interest, check the **Technology Provider - Guide for Applicants**, [here](#).



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### 2. Typology of financial support (lump sum)

The SILEO Consortium will select **25 projects (= 25 beneficiary SMEs)** that successfully pass the eligibility and technical evaluation phase. The final number of projects selected under this Open Call will depend on the overall quality of the proposals and the available budget.

Awarded SMEs will have from 3 to 6 months to implement expert consultancy selected and receive:

- ✓ **Up to € 10.500 per 1 Advanced Technology Uptake Project.**  
*The “project” is understood as the advanced technology uptake activities implemented by Applicant SME together with the technology provider(s) selected from the SILEO Pool of Technology Uptake Facilitators.*

The maximum amount per project must not exceed 10.500 EUR (lump sum).

The requested lump sum must be dedicated to the implementation of the Advanced Technology Uptake Project with the support of the selected technology provider(s).

→ *What is a lump sum payment?* A lump sum is a fixed amount of money, which can be used by SME beneficiaries for several purposes related to the achievement of the project objectives. Since the granting of a lump sum does not foresee the delivery of detailed financial reporting and timesheets, the use of the project budget will be controlled considering the technical advancements through the final technical report (*see Chapter Monitoring and Reporting*).

**The following rules and limitations per type of financial support must be respected:**

- ✓ Only costs generated during the lifetime of the project can be eligible. The period of costs’ eligibility is from the Sub-Grant Agreement signature date until the end of the project (defined in the agreement). Expenditures incurred before the Sub-Grant Agreement signature date and/or after the project closure date are not eligible.
- ✓ Costs must be determined by the usual accounting and management principles and practices of the SME beneficiary and national laws.
- ✓ The financial contribution for the eligible costs per financial support scheme will be given to the selected SMEs in the form of a lump sum.
- ✓ **At least 75% of the lump sum requested must be dedicated to subcontracting with the technology provider** selected to trigger the knowledge transfer.
- ✓ In the application form the SME applicant must provide a clear budget division between costs reserved to the technology provider and, if needed, costs regarding the internal staff (of the SME applicant).

### 3. Who can apply?

Advanced Technology Uptake Projects must be submitted by an individual SME from the lighting and/or furniture ecosystem to the **SILEO Submission Platform** before the **deadline**.

We are looking for project applications submitted by a single SME operating in the lighting and furniture industry and located in the EU Member States or countries associated with the Single Market Programme.

*All the evaluation criteria are listed in the following Chapter and Chapter 5 of this Guide for Applicants.*



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### 3.1 SME definition

Applicants **must be a single Small and Medium-size Enterprise (SME)** [registered legal person] – including start-ups registered at least 6 months from the date of SILEO application submission.

An SME will be considered eligible as such if it **complies with the European Commission’s Recommendation 2003/361/EC<sup>2</sup>**. In summary, the criteria defining an SME are:

- Headcount in Annual Work Unit (AWU) less than 250;
- Annual turnover is less or equal to € 50 million OR annual balance sheet total less or equal to € 43 million.

The status of the SME must be declared by the SME applicant in the Declaration of Honour as a mandatory annex to the Application Form.



**Note that the figures of partners and linked enterprises must also be considered** as stated in the SME user guide<sup>3</sup>.

For further information, check the SME self-assessment questionnaire<sup>4</sup>.

### 3.2 Geographical criteria

Applicant SMEs must be established in the **European Union Member States (EU27) OR countries associated with the Single Market Programme OR countries which are in ongoing negotiations for an association agreement and where the agreement enters into force before grant signature** (list of participating countries – v15.12.2023<sup>5</sup>).

### 3.3 Target industrial sector

The target applicants of the SILEO Call for Proposal are **European SMEs operating in the Lighting and Furniture manufacturing key industries:**

- The **lighting industry** covers a complex range of products and services for the manufacturing of luminaires, lamps and related components. It includes various industrial segments divided per lighting type (LEDs, CFLs, etc.), application (general lighting, automotive lighting, backlighting, emergency lighting, others), electronics and other components (lighting controls, etc.).
- The **furniture industry** covers various products and services markets segmented by material (wood, metal, plastic, and other), and by application (home furniture, office furniture, hospitality furniture, upholstered furniture, and others).



**No distributors but only manufacturing SMEs are eligible.**

<sup>2</sup> <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32003H0361>

<sup>3</sup> **SME user Guide:** <https://op.europa.eu/en/publication-detail/-/publication/79c0ce87-f4dc-11e6-8a35-01aa75ed71a1>

<sup>4</sup> **SME self-assessment questionnaire:** [https://ec.europa.eu/growth/tools-databases/SME-Wizard/smeg.do;SME\\_SESSION\\_ID=gSfyMBKWDBbUfFeUpTFtkohhAZ\\_U7DLM8pmUuSg8LQUtHdn-Ouq!262006227?execution=e1s1](https://ec.europa.eu/growth/tools-databases/SME-Wizard/smeg.do;SME_SESSION_ID=gSfyMBKWDBbUfFeUpTFtkohhAZ_U7DLM8pmUuSg8LQUtHdn-Ouq!262006227?execution=e1s1)

<sup>5</sup> **List of participating countries in the Single Market Programme (V12.0 15.06.2024):** [https://ec.europa.eu/info/funding-tenders/opportunities/docs/2021-2027/smp/guidance/list-3rd-country-participation\\_smp\\_en.pdf](https://ec.europa.eu/info/funding-tenders/opportunities/docs/2021-2027/smp/guidance/list-3rd-country-participation_smp_en.pdf)



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### 4. Application process: steps to apply

SME applicants will need to submit their application form through the [SILEO Submission Platform](#) before the **deadline**.

The applications must be written in English (applications partially written in another language are not eligible and will be automatically rejected). The application that does not comply with those criteria will be excluded and marked as ineligible.

The complete SILEO Application consists of the following steps:

<b>STEP 1. ADMINISTRATIVE PART</b>	Administrative data of the SME applicant to be completed by filling in the online sections on the SILEO Submission Platform.
<b>STEP 2. ADVANCED TECHNOLOGY UPTAKE PROJECT</b>	<p><b>Technical part</b> of the project, including:</p> <ul style="list-style-type: none"> <li>A. Project Information</li> <li>B. Project Relevance</li> <li>C. Project Implementation</li> <li>D. Project Impact</li> </ul> <p>Please complete the <i>Word document</i> (available on the portal) and upload it as a PDF in the following step. All sections are mandatory.</p>
<b>STEP 3. REQUIREMENTS TO PARTICIPATE IN THIS CALL</b>	To be completed by signing the <b>Declaration of Honour</b> ( <i>PDF template available to download on the SILEO Submission Platform</i> ) and uploading it into PDF format.

All the information provided should be complete and valid. After the submission, all the applicants will receive a **confirmation email** with the registered date and time of the submission.



*Get in touch with us if it is not the case!*

Contact SILEO Coordinator Marta Krakowiak (ELCA European Lighting Cluster Alliance)  
[marta.krakowiak@elcacluster.eu](mailto:marta.krakowiak@elcacluster.eu)

It is important for you to know that we will not be evaluating any proposal sent after the deadline and submitted outside the dedicated form.

**Applicant SMEs can submit only one (1) proposal** (as a single SME) under this open call. If more than one proposal is submitted by the same SME, only the last edited proposal will be evaluated. Other proposals will not be eligible.

**Only civil applications will be accepted.** Your project must focus on the development of civil applications and must be limited to them. SILEO will not accept proposals with a military focus. This must be self-declared in the Declaration of Honour (DoH). During the applications' assessment procedure, the SILEO evaluators reserve the right to exclude the applicant if information in the declaration of honour is false.

**The proposal must be written in English in all its parts to be eligible.**



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### 5. Evaluation criteria

Submitted applications will be evaluated by **internal reviewers from the SILEO Open Calls Quality Board** (consisting of representatives of SILEO partners) plus **external experts** (having a technical background in advanced technologies and/or digitalisation, and deep knowledge of the lighting/furniture industrial processes, selected by SILEO Consortium).

The evaluation will be carried out under appropriate ethical conduct, without conflict of interest and will respect the confidentiality of the information received. All the reviewers will have to sign a **Non-Disclosure Agreement (NDA)** with the SILEO Coordinator to ensure the confidentiality of received information.

Once the Open Call is closed:

- SILEO Quality Board will first check the eligibility criteria of the application submitted;
- Then the SILEO Quality Board and external reviewers will perform the quality evaluation of eligible applications, where the proposals will be ranked according to their total evaluation score, and the applications with the highest scores will be selected for funding. Only proposals that reach the overall threshold and thresholds of each criterion will be considered for funding.

The **assessment period shall take max. 40 days**, starting from the closing date of the call. The applicants will receive an e-mail about the outcome of the evaluation directly after each process is finalised along with instructions for the next steps in case the applicant is awarded.

The successful applicants will be requested to sign a formal Sub-Grant Agreement (SGA) within 14 days from the notification of the project approval.

#### 5.1 Eligibility Check

The submitted application will be evaluated by the SILEO Quality Board based on the statements from the submitted proposal.

ELIGIBILITY REQUIREMENTS	
1.	The application is complete, readable and written in English in all its parts. It includes the properly filled and signed <u>Declaration of Honour</u> .
2.	The application has been submitted via the SILEO Application Portal within the <u>deadline</u> .
3.	The application has been submitted by <u>a manufacturing SME</u> or by a start-up (registered at least 6 months from the date of SILEO application submission) from the <u>lighting or furniture industry located in the eligible countries</u> (EU Member States or SMP-associated countries).
4.	The SME applicant has chosen a <u>technology provider(s) included in the SILEO Pool of Technology Uptake Facilitators</u> .

The eligibility criteria of the participants are also specified in Chapter 3 of this Guide for Applicants.

The results of the eligibility check will be communicated to all applicants via email, both those who will pass and those who will fail.

- ❖ Applicants who do not pass the eligibility check will receive a notification explaining why they are not eligible for the SILEO call.
- ❖ Applications that pass the eligibility check will proceed to the quality evaluation.



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### 5.2 Quality Evaluation

SILEO Open Call Quality board and external evaluators will evaluate the quality aspects of the proposal which have passed the eligibility check, following the specific award criteria, listed below.

Criteria		Sub-criteria	Score threshold	Score
RELEVANCE	1.1	SME applicant is associated with one of the SILEO partners' organisations  <u>or</u> is located in one of the EU-13 member countries and those EU regions with which the SILEO partners had no previous cooperation ( <i>Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia, and Slovenia</i> ).  <u>Note that in the case an SME is associated with one of the SILEO clusters and is located also in the EU-13 states, the score is 1 (not 2) because only one category counts.</u>	0	1
	1.2	Pertinence to the Call objectives	3	5
	1.3	Innovativeness of the proposed project	3	5
	1.4	Relevance of the technology provider's expertise	0	1
	<b>TOTAL RELEVANCE</b>			<b>6</b>
IMPLEMENTATION	2.1	Soundness of the work plan, including coherence, feasibility and relevance of the tasks described and the timing	3	5
	2.2	Team expertise & operational capacity	3	5
	2.3	Resources allocation and value for money	3	5
<b>TOTAL IMPLEMENTATION</b>			<b>9</b>	<b>15</b>
IMPACT	3.1	Extent to which the project supports SME green and/or digital transition process	3	5
	3.2	Extent to which the project supports company specific investments in the advanced technology uptake and circular approaches	3	5
<b>TOTAL IMPACT</b>			<b>6</b>	<b>10</b>
<b>TOTAL QUALITY</b>			<b>21</b>	<b>37</b>



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SILEO evaluators will score each sub-criterion - except for sub-criterion 1.1 - on a scale from 0 to 5 (half-point scores may be given):

<b>Fail</b>	<b>0</b>	The proposal fails to address the criterion or it cannot be assessed due to missing or incomplete information.
<b>Poor</b>	<b>1</b>	The criterion is inadequately addressed or there are serious inherent weaknesses.
<b>Fair</b>	<b>2</b>	The proposal broadly addresses the criterion, but there are significant weaknesses.
<b>Good</b>	<b>3</b>	The proposal addresses the criterion well but there are a certain number of shortcomings.
<b>Very good</b>	<b>4</b>	There is a small number of shortcomings but overall, the proposal addresses the criterion very well.
<b>Excellent</b>	<b>5</b>	The proposal successfully addresses all relevant aspects of the criterion with no or minor shortcomings.

1) For the **RELEVANCE**, SILEO evaluators will evaluate:

<b>Sub-criteria</b>	<b>Evaluation</b>
<b>1.1</b> <b>(0-1 point)</b>	<p>→ If the SME applicant is a member of one of the SILEO cluster partners (ELCA European Lighting Cluster Alliance, Cluster Lumière, CICAT Lighting Cluster, Rete di Imprese Luce in Veneto, Building Innovation Cluster, Transylvanian Furniture Cluster, Cluster FVG Legno, Arredo e Sistema Casa)</p> <p><u>OR</u></p> <p>→ If the SME applicant is located in one of the 13 countries which joined the European Union in or after 2004 (Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia, and Slovenia).</p> <p><u>Note that in the case an SME is associated with one of the SILEO clusters and is located also in the EU-13 states, the score is 1 (not 2) because only one category counts (this is the case of SMEs belonging to the TFC cluster and coming from Romania).</u></p>
<b>1.2</b> <b>(0-5 points)</b>	<p>→ If the proposal objectives of the advanced technology uptake project (section B1 of the Application Form) and technologies/solutions selected (section B2 of the Application Form) are aligned with the objectives of the SILEO Call.</p> <p>→ At least one advanced technology and/or digital solution is proven to be used in the implementation of the project as requested by the Call.</p>
<b>1.3</b> <b>(0-5 points)</b>	<p>→ If the proposal solution is original and innovative compared to the SME's current state as well as provides tangible changes and benefits to the SME's processes, products or services (section B3 of the Application Form).</p>
<b>1.4</b> <b>(0-1 point)</b>	<p>→ If the expertise of the technology provider(s) selected (section B4 of the Application Form) is relevant to the advanced technology uptake project goals (section B1 of the Application Form), activities (section C1 of the Application Form) and the project typology selected (section A4 of the Application Form).</p>





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2) For the **IMPLEMENTATION**, evaluators will evaluate:

Sub-criteria	Evaluation
<b>2.1</b> (0-5 points)	<ul style="list-style-type: none"> <li>→ The soundness of the work plan, including coherence, feasibility and relevance of the tasks described and the timing of the envisaged activities;</li> <li>→ If the proposal activities and their workload (section C1 of the Application Form) - analysis, reviews and concreteness of the technical approach in collaboration with the technology provider - are in line with the main goal of the selected project typology (section A4 of the Application Form) and the timetable is well planned, and feasible.</li> </ul>
<b>2.2</b> (0-5 points)	<ul style="list-style-type: none"> <li>→ The quality, operational capacity and expertise of the applicant project team (section C2 of the Application Form), in relation to the complexity of the planned project activities (section C1), and how the applicant team will collaborate with the selected technology provider.</li> </ul>
<b>2.3</b> (0-5 points)	<ul style="list-style-type: none"> <li>→ The clarity of resources (lump sum) requested in relation to the planned activities, their allocation to respective parties (Technology provider and SME Beneficiary)</li> <li>→ The value for money of the cost assigned to the advanced technology uptake project is well demonstrated and its division is specified (section C3 of the Application Form)</li> </ul>

3) For **IMPACT**, SILEO evaluators will evaluate:

Sub-criteria	Evaluation
<b>3.1</b> (0-5 points)	<ul style="list-style-type: none"> <li>→ A clear and motivated description of how the advanced technology uptake project will support the SME green and/or digital transition process in line with the company's ambition and strategies and how it is relevant to the industrial sector of reference (section D1 of the Application Form)</li> </ul>
<b>3.2</b> (0-5 points)	<ul style="list-style-type: none"> <li>→ A clear description of the project's impact on the company's current/future investment contributions in the adoption of advanced technologies and circular approaches and in relation to the project proposal and the company's ambitions and strategies. A clear and motivated description of how the advanced technology uptake project will impact the company's business growth, encompassing economic, social and technological dimensions (section D2 of the Application Form).</li> </ul>

After the quality evaluation, evaluated proposals will be ranked according to their final score. The final score of one project proposal will be calculated as an arithmetic average of the individual assessments provided by SILEO evaluators. Only proposals that reach the individual thresholds of each criterion and the overall threshold of 21 points will be considered for funding.

### EVALUATION IN CASE OF EQUAL SCORING:

- ✓ In the case of proposals with equal overall scoring, **the prevailing one is the proposal that has the higher score in the criterion of "Impact", then "Relevance" and then "Implementation", following this order.**

## SILEO 2° Open Call for Advanced Technology Uptake Projects – Guide for Applicants

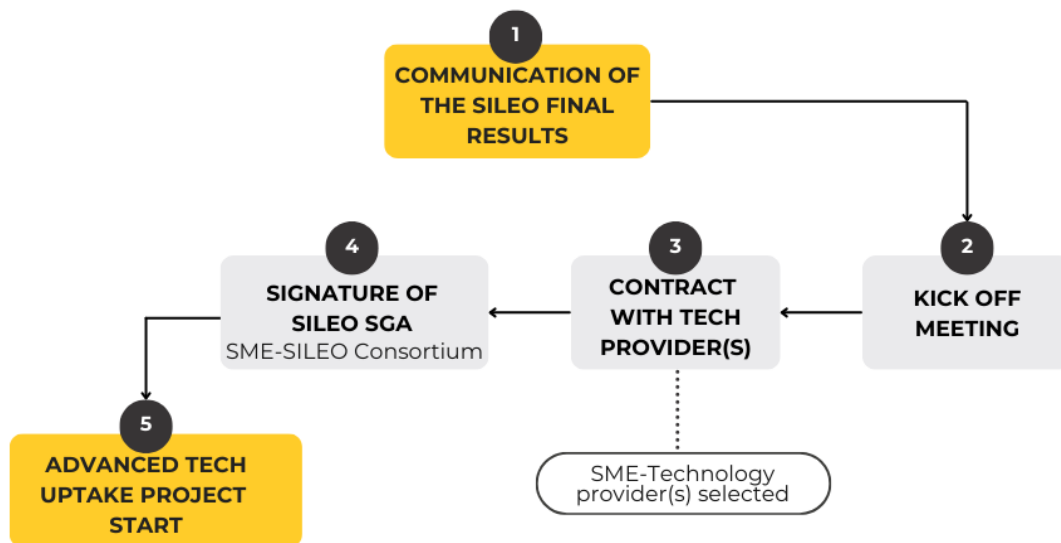
- ✓ If the equality persists, the last parameter taken into consideration for the ranking list will be the submission order of the application. The date and time of submission is automatically generated by the SILEO Submission Platform.

In case of equal evaluation scores of applications and insufficient funding to fund all equally rated proposals, a second evaluation round will be carried out to establish a definite ranking among those equally rated proposals.

Before the overall ranking will be done, priority will be given to n° 2 eligible SMEs with the highest total scores and that have passed the threshold for each individual criterion (see section 5.2 Quality Evaluation) coming from EU regions different from the countries of the SILEO partners. This is in order for the SILEO Eurocluster to reach the mandatory indicator of call for proposals Joint Cluster Initiatives (EUROCLUSTERS) for Europe's recovery (SMP-COSME-2021-CLUSTER) to have at least 10% of the supported SMEs coming from EU regions different from the countries of SILEO partners.

The **FINAL RANKING LIST** will result from the decision taken by consensus (minimum  $\frac{2}{3}$  of the votes) of the SILEO Open Calls Quality Board during the dedicated decision meeting.

## 6. Communication of the final results



The results of the eligibility and quality evaluation will be communicated to all applicants via email, both to those who will pass and to those who will fail to pass.

According to the final ranking list, the selected SMEs (SILEO beneficiaries) will be invited to participate in a **KICK-OFF MEETING** hosted by the SILEO Coordinator and Partner(s) of Reference to discuss the implementation rules, reporting and payment modalities. Attending the Kick-off Meeting by successful Applicants is mandatory.

→ The successful SMEs will be invited to sign the **Sub-grant Agreement** with the SILEO Consortium.

The information on the awarded projects (following the signature of the Sub-grant Agreements between SME applicants and the SILEO Consortium) will be published on the SILEO ECCP profile page, SILEO Application Portal, Funding & Tenders Portal, Enterprise Europe Network local branches and all the SILEO communication channels including social media and Partners' institutional websites.



## SILEO 2° Open Call for Advanced Technology Uptake Projects – Guide for Applicants

### 7. Sub-Grant Agreement with the SILEO Consortium

Once an SME applicant has been selected for SILEO financial support, a **specific financial agreement – Sub-Grant Agreement (SGA) will be signed between the awarded SME and the SILEO Consortium** (Coordinator and/or Partner of Reference).

By signing it, the SME Beneficiary accepts the financial support in the form of the lump sum, obligations, legal provisions and payment modalities, and agrees to implement the Project under their responsibility.



**Please note that the Sub-Grant Agreement binds only the awarded SME and the SILEO Consortium.**

The collaboration between the SME beneficiary and the selected technology provider(s), regulating the consultancy, shall be drafted according to the national labour laws and shall include the amount requested, the legal name(s) of the technology provider(s), and a reference to the SILEO project and the SILEO Open Call for Advanced Technology Uptake Projects.

The collaboration contract must be sent to the SILEO Consortium as a mandatory annex to the Sub-Grant Agreement.

### 8. Project Monitoring and Payment scheme

After (and during, if the project duration is longer than 3 months) the implementation of the SILEO Advanced Technology Uptake Project, the SME Beneficiary must report the work performance to the SILEO Consortium to enable the evaluation of the degree of fulfilment of the project work plan.

#### 8.1 Interim Assessment Meeting

If the advanced technology uptake project duration is longer than 3 months (according to the SGA), beneficiary SMEs must participate in an **INTERIM ASSESSMENT MEETING** (approx. 1-hour, mandatory activity) hosted by the SILEO Partner(s) of Reference, to assess the project course and activities. The participation of the technology provider(s) is not mandatory, but they can attend if the SME wishes.

#### 8.2 Final Technical Report

Each SME Beneficiary must prepare and send a **FINAL TECHNICAL REPORT** to the SILEO Consortium, via email to the Coordinator and designated Partner(s), within 14 calendar days following the project's end date.

The final technical report consists of three parts:

- i. **Project Performance:** in the first section, the SME beneficiary outlines the performance and major results achieved, including a description of the consultancy and work done, along with final documentation proving the project activities and achievements (photos and/or short video of the prototypes/pilot applications demo are mandatory). Any deviations from the proposed work plan and the solutions implemented to address them should also be included.
- ii. **Payment to the Technology Provider(s):** In the second section, the SME beneficiary details the incurred expenditures and provides copies of the corresponding invoices to demonstrate that costs were incurred and paid to the technology provider within the project duration.
- iii. **Feedback:** the last section consists of brief feedback wherein the SME beneficiary provides commentary on the financial support service offered by the SILEO Consortium.

*The template of the Final Technical Report will be provided by the SILEO Consortium.*



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Please note that the SILEO Consortium will make the final payment of the requested lump sum to the SME beneficiary upon receipt and approval of the Final Technical Report and respective invoices, proving the payment to the technology provider(s).

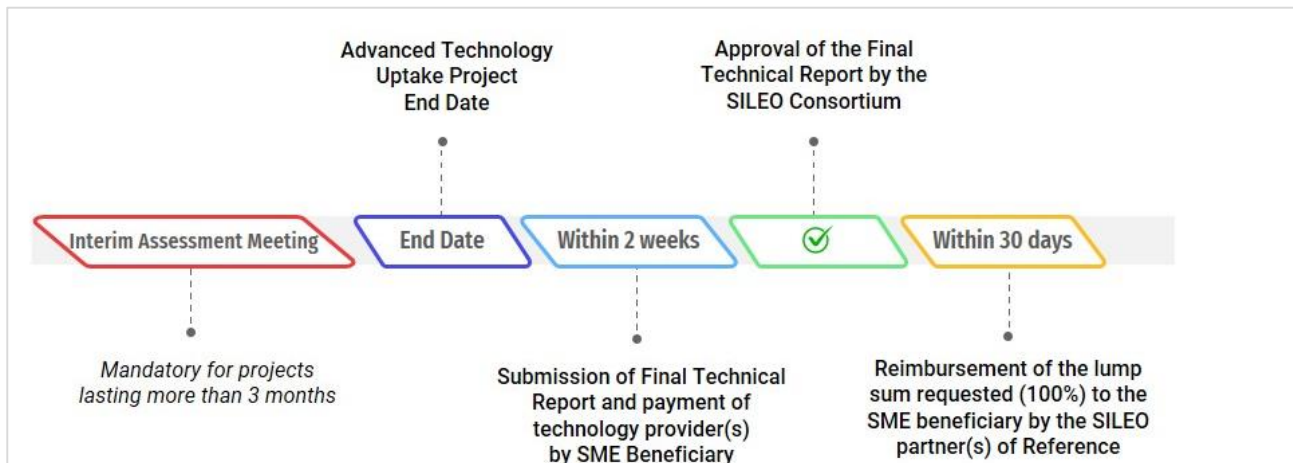
**8.3 Payment scheme**

For the SILEO Advanced Technology Uptake Projects, the **reimbursement of the lump sum requested (100%)** will be made to the SME beneficiary within maximum 30 calendar days after approval of the Final Technical Report.

Payment scheme	SILEO Advanced Technology Uptake Projects
Lump sum	Up to 10.500,00 EUR per project
Reimbursement	Within 30 calendar days from the approval of the Final Technical Report (100%)

**General Payment Terms**

- ✓ All payments will be made in Euros (€).
- ✓ Expenditures incurred before the Sub-Grant Agreement signature date, or after the project duration period are ineligible for remuneration.
- ✓ Costs incurred for the implementation of the project must be used for the sole and close purpose of achieving the objectives of the project and its expected results, in a transparent manner consistent with the principles of economy, efficiency and effectiveness.
- ✓ SME Beneficiaries must set up internal agreements regulating their cooperation with technology provider(s) and/or digitalisation expert(s). SILEO will not be responsible for paying any costs applied for and incurred by the beneficiaries in case of non-compliance with the terms and conditions of the SILEO funding scheme.
- ✓ Payments will be made to SME beneficiaries by the SILEO Project Partner assigned to a specific project (Partner contact point for target country), defined in the Sub-Grant Agreement.
- ✓ Submission of an application does not constitute an entitlement for funding.
- ✓ The recipients of the (financial) support from SILEO (“Beneficiaries”) must ensure that the European Commission, EISMEA, the European Anti-fraud Office (OLAF) and the Court of Auditors (ECA) can exercise their powers of control, on documents, information, even stored on electronic media, or on the final beneficiaries' premises.





## SILEO 2° Open Call for Advanced Technology Uptake Projects – Guide for Applicants

### 9. Beneficiaries obligations

#### SUPPORTING DOCUMENTATION

The SME Beneficiary must -for a period of five years after the payment of the balance- keep records and other supporting documentation in order to prove the proper implementation of the action. They must make them available upon request or in the context of checks, reviews, audits or investigations.

If there are ongoing checks, reviews, audits, investigations, litigation or other pursuits of claims under the grant agreement (including the extension of funding), the SME must keep the records and other supporting documentation until the end of these procedures.

The SME Beneficiary must keep the original documents. Digital and digitalised documents are considered originals if they are authorised by the applicable national law. Non-original documents may be accepted if they offer a comparable level of assurance.

All the above-mentioned obligations will be duly defined and acknowledged in the SILEO Sub-Grant Agreement signed between the SME Beneficiary and the SILEO Coordinator and Partner of Reference.

#### FINANCIAL CAPACITY

The SME applicant must have the financial capacity to carry out the actions described in their proposals and to properly manage the financial support granted to them.

Each SME must BE in alignment with the following situations:

- ✓ Is no bankrupt or being wound up, is not having affairs administrated by the courts, has not entered into an arrangement with creditors, has not suspended business activities, is not the subject of proceedings concerning those matters or is not any analogous situation arising from a similar procedure provided for in national legislation or regulations;
- ✓ Complies with its obligation relating to the payment of social security contributions and the payment of taxes, by the legal provisions of the country in which it is established;
- ✓ Is not subject to a conflict of interest in connection with the grant.

#### DOUBLE FUNDING

The SME applicant cannot apply for and/or receive funding outside of SILEO for a similar project that could lead to a potential double funding of the same action. The SILEO Consortium will carry out the necessary control actions with other SMP Eurocluster Consortia and other EU-funded projects to verify that there are no double funding or operational capacity conflicts ongoing.

The above-mentioned statements regarding financial capacity and double-funding must be confirmed by the SME applicant in the Declaration of Honour, to be submitted along with the Application Form as a mandatory annex.

Selected SMEs should be able to provide some basic information about their financial standing upon request from the SILEO Consortium.

The following documents could be asked after the selection procedure:

- ✓ Copy of the profit and loss account
- ✓ Balance sheet for the last two years for which accounts have been closed. Failing that, appropriate statements from banks shall be submitted.

In the case of SMEs (or start-ups) without a financial history or track record, an audit of their current fiscal period (certified by an external auditor) or a self-declaration, including a Business Plan for the ongoing financial year, could be required.



## SILEO 2° Open Call for Advanced Technology Uptake Projects – Guide for Applicants

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### 10. Complaint

For any complaints regarding the SILEO Open Call results, please contact your local contact point (*see Chapter 11 of this document - SILEO Consortium Contact Points*) within **5 working days** after the announcement of the Open Call results. Your email should include the following information:

- SILEO Application Platform username and application name
- Applicant contact name and details
- The object of your complaint
- Information and evidence of the alleged breach

The SILEO Open Calls Quality Board, which consists of representatives of the SILEO partners, will examine the complaint on the basis of the information brought forward by the applicant, will assess the case and decide whether the complaint is justified or not and will inform the applicant and the consortium on the decision taken. If the complaint is considered justified, the SILEO Open Calls Quality Board will notify the evaluators to re-evaluate the project application and the related assessment part, subject to the complaint. The evaluators will then provide the SILEO Open Calls Quality Board with an updated assessment.

The final decision on the complaint will be communicated by the SILEO Open Calls Quality Board to the applicant in writing within *20 working days* from the date of submitting the complaint. This decision will be final, binding to all parties and not subject to any further complaint proceedings within the programme if the complaint is based on the same grounds.



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### 11. SILEO Consortium Contact Points

For any inquiries about the SILEO call, please contact one of the **SILEO Helpdesk contacts** listed below. The Helpdesk aims to better support the preparation of applications through the provision of information, clarifications, and answers concerning the SILEO call. The Helpdesk will cover not only the basic issues of the SILEO call but also specific issues.

SILEO SMEs HELPDESK		
Country	SILEO Partners	Representatives
EU & SMP associated countries	ELCA European Lighting Cluster Alliance (SILEO Coordinator)	Marta Krakowiak <a href="mailto:marta.krakowiak@elcacluster.eu">marta.krakowiak@elcacluster.eu</a>
France	Cluster Lumière	Mary Hadidi <a href="mailto:m.hadidi@cluster-lumiere.com">m.hadidi@cluster-lumiere.com</a>
Spain	CICAT Lighting Cluster	Andrea Padré <a href="mailto:apadre@secartys.org">apadre@secartys.org</a>
Italy – Veneto Region	Rete di Imprese Luce in Veneto	Antonella Venza <a href="mailto:antonella.venza@luceinveneto.com">antonella.venza@luceinveneto.com</a>
Austria	Business Upper Austria - OÖ. Wirtschaftsagentur GmbH (BIZUP) – Building Innovation Cluster (BIC)	Isabella Mantello <a href="mailto:isabella.mantello@biz-up.at">isabella.mantello@biz-up.at</a>
Romania	TFC Transylvanian Furniture Cluster	Andreea Toma <a href="mailto:andreea.toma@hygia.ro">andreea.toma@hygia.ro</a>
Italy – FVG Region	Cluster Legno, Arredo e Sistema Casa FVG	Stefania Silvestri <a href="mailto:stefania.silvestri@clusterarredo.com">stefania.silvestri@clusterarredo.com</a>



## SILEO 2° Open Call for Advanced Technology Uptake Projects – Guide for Applicants

# 12. Additional information and conditions for SILEO Advanced Technology Uptake Projects winners

## 12.1 Data management

Personal data and information are provided in the application form for the immediate purpose of allowing a full and successful evaluation of applicants and for providing additional innovation support to SMEs. This includes:

- Name and contact details of the applicant (telephone number, postal address, address, internet website)
- Name and details of the contact person (e-mail, telephone number)
- VAT Registration Number of the company
- Financial information of the company (number of employees, annual turnover or balance)

In case a SILEO Advanced Technology Uptake Project is awarded, the following additional information of all awardees is required:

- Bank account reference (IBAN and BIC codes);
- Information about the grant recipient's representative (name and surname, position, telephone number, email address, signature).

Data concerning the service provider is delivered in the application form and the Final Technical Reports to permit the evaluation of the action. Data concerning Advanced Technology Uptake projects is delivered in the application form and the Final Technical Reports to permit the evaluation of the action.

Any personal data will be processed by the 'data controller' of the Coordinator or the Consortium Partners serving as national help desks with the purposes of implementing, managing and monitoring the action or protecting the financial interests of the EU. The persons whose personal data is processed have the right to access and correct their own personal data. For this purpose, they must send any queries about the processing of their personal data to the email address of the Coordinator and Partner of Reference. Personal data will be processed in compliance with applicable EU and national laws on data protection.

The General Data Protection Regulation (2016/679/EU) guarantees that the processing of data is carried out in compliance with the fundamental rights and freedoms, as well as the dignity of the data subject with particular reference to confidentiality, personal identity and the right to data protection. By applying, the applicant agrees to the storage and use of their personal data for the execution of the SILEO objectives and work plan. Submitting an application for the SILEO Call for Advanced Technology Uptake Projects implies full, complete and unreserved acceptance of these regulations.





## SILEO 2° Open Call for Advanced Technology Uptake Projects – Guide for Applicants

### 12.2 EU Funding visibility requirements

For dissemination and use of results generated through the financial support from SILEO, the SME beneficiaries must credit the SILEO project through proper citation and visibility of the SILEO logo and EU emblem, including the disclaimer reported below.

All visibility requirements will be communicated to the SME beneficiary after the signing of the Sub-Grant Agreement with the SILEO Consortium.



*This project has indirectly received funding from the European Union's Single Market Programme, via the Open Call #1 – SILEO Advanced Technology Uptake Projects (Grant Agreement No 101074564)*

### 12.3 Gender equality, diversity and social inclusion

SILEO seeks gender balance. Therefore, applicants are invited to take all measures to promote equal opportunities between men and women in the implementation of the action. They must aim for a gender balance at all levels of personnel assigned to the action, including supervisory and managerial levels to the extent possible.

### 12.4 Disclaimer

**Purpose:** This text is explaining the SILEO Open Call for Advanced Technology Uptake Projects for information purposes only. No rights can be claimed based on this document. This document does not reflect the views of the European Union and/or the European Innovation Council and SMEs Executive Agency (EISMEA). Neither the European Union nor the other EC bodies can be held responsible for them.

**Mistakes or inconsistencies:** The SILEO consortium is not responsible for any mistakes or misinterpretations that this text may cause. In the case of inconsistencies, the SILEO Consortium will determine the steps to be taken, in cooperation with the applicant concerned.

**Consequential damages:** In no event shall either party be liable to the other or any of its affiliates for any consequential, incidental, indirect, special, punitive or exemplary damages (including, without limitation, lost profits, business or goodwill) suffered or incurred by such other party or its affiliates in connection with this voucher scheme, even if advised of the possibility of such damages.

**Direct Damages:** SILEO's liability for direct damages will be limited to the amount of the financial contribution awarded to the applicant pending payment.